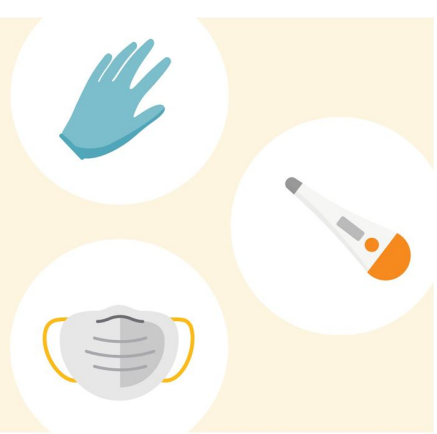


Ready. Trained. Equipped.



Now more than ever, it's hard to make the right care decisions for your loved one. If you are considering in-home care, our team is **ready, trained, and equipped**.

Ready. We're doing Care Consultations and accepting new clients so they can remain at home where they want to be.

Trained. Our Care Pros and 24/7 support staff—all W2 employees—are continually trained on how to care for older adults more safely using the latest public health guidance, including proper techniques for handwashing, disinfecting surfaces, and using personal protective equipment.

Equipped. We've developed Care Protect, an industry-leading system of infection control and personal protective equipment protocols to support the safety and well-being of our clients and caregivers.

- Our Care Pros do a mandatory pre-visit symptom and temperature self-check, get a new mask for every visit, and must pass our strict clearance screening before returning to work after an illness.
- We keep our clients and Care Pros informed for their safety, sending notifications of any potential infectious disease exposure.

At a time when safety is just as important as quality, I hope you'll share this with others who may be looking for in-home care. We go above and beyond, following rigorous best practices for care. I'd appreciate any referrals you may have to families who may need our services during this challenging time.